

HeartM8 Usability study

We are conducting a study to evaluate the usability of a conversational agent, HeartM8, which uses a hybrid system, where a vetted tree-based dialogue structure controls conversation flow and content, and ChatGPT is used only to phrase certain messages. In this study, ‘conversational agents’ refers to tools or technologies, like Siri or Alexa, that people can talk to or interact with using everyday language, either by typing or speaking.

What Participation Involves

- A single 10-minute session with HeartM8 which can be completed on your phone
- A single 10-minute interview conducted over the phone to discuss your experience of using HeartM8

Your Rights and Privacy

- Participation is entirely voluntary, and you may withdraw at any time without any consequences
- All information you provide will be kept strictly confidential
- Your responses will be anonymized, and no identifying information will be included in any reports or publications

Next Steps

If you are interested in participating or would like more information, please reply to this email. I can then arrange a convenient time for the session and interview and provide you with an electronic copy of the Participant Information and Consent Form for your review. If you choose to participate in this study, you may choose to receive a \$15 Coles gift card or enable a \$15 donation to the Heart Foundation, even if you do not complete the session or interview.

Your contribution could significantly impact how conversational agents are designed to better meet the needs of people living with cardiovascular disease.

If you are interested in participating, please leave your name and contact details below. Thank you for considering this invitation. We greatly appreciate your time and look forward to the possibility of speaking with you.

Name _____

Phone _____

Email (optional) _____